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Education Information

Doctorate, Istanbul University, School Of Business, Department Of Business Administration, Turkey 2022 - Continues

Postgraduate, Istanbul University, School Of Business, Department Of Business Administration, Turkey 2018 - 2022

Undergraduate, Yildiz Technical University, Faculty Of Economic And Administrative Sciences, Department Of Administration, Turkey 2013 - 2018

Research Areas

Operational Research, Statistics, Quantitative Methods

Academic Titles / Tasks

Research Assistant, Yildiz Technical University, Faculty Of Economic And Administrative Sciences, Department Of Administration, 2022 - Continues

Published journal articles indexed by SCI, SSCI, and AHCI

- I. **Passenger satisfaction assessment in the aviation industry using Type-2 fuzzy TOPSIS**

Usun S., Akn Baş S., Meniz B., Özkök B.

Journal of Air Transport Management, vol.119, 2024 (SSCI)

Papers Published in Refereed Scientific Meetings

- I. **Havalimanı Hizmet Memnuniyetinin Makine Öğrenmesi Teknikleri Kullanılarak Değerlendirilmesi**

Öztürk Uşun S., Özkök B., Akn Baş S., Meniz B.

42. YÖNEYLEM ARAŞTIRMASI VE ENDÜSTRİ MÜHENDİSLİĞİ ULUSAL KONGRESİ, Gaziantep, Turkey, 1 - 03

November 2023, pp.101

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Publication: 4

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