# Res. Asst. Zeynep AKSOY

#### **Personal Information**

Office Phone: <u>+90 212 383 6720</u>

Email: zaksoy@yildiz.edu.tr

Web: https://avesis.yildiz.edu.tr/zaksoy

# **International Researcher IDs**

ORCID: 0000-0003-1585-4992

Publons / Web Of Science ResearcherID: HJY-5880-2023

ScopusID: 57614135000 Yoksis Researcher ID: 277020

#### **Education Information**

Doctorate, Bogazici University, Institute Of Social Sciences, Management, Turkey 2019 - Continues

Postgraduate, Marmara University, Institute Of Social Sciences, Department Of Business Administration (Eng), Turkey
2017 - 2019

Undergraduate, Bogazici University, Faculty Of Arts And Sciences, Department Of Psychology, Turkey 2016 - 2017

#### **Research Areas**

Social Sciences and Humanities

# **Academic Titles / Tasks**

Research Assistant, Yildiz Technical University, Faculty Of Economic And Administrative Sciences, Department Of Administration, 2017 - Continues

Researcher, Aarhus Universitet (University of Aarhus), 2023 - 2023

# Academic and Administrative Experience

Bölüm Araştırma Görevlisi Temsilcisi, Yildiz Technical University, Faculty Of Economic And Administrative Sciences, Department Of Administration, 2022 - Continues

# Published journal articles indexed by SCI, SSCI, and AHCI

I. The mediating role of organizational learning capability and resilience in the error management culture-service innovation link and the contingent effect of error frequency AKGÜN A. E., KESKİN H., AKSOY Z., FİDAN S. Ş., Yigital S. SERVICE INDUSTRIES JOURNAL, vol.43, no.7-8, pp.525-554, 2023 (SSCI)

# Articles Published in Other Journals

I. CONTEMPORARY APPROACHES IN INTERPRETATIVE PHENOMENOLOGICAL ANALYSIS (IPA): NEW METHODOLOGICAL ORIENTATIONS FOR BUSINESS MANAGEMENT STUDIES

Akgün A. E., Keskin H., Aksoy Z., Fidan S. Ş.

Ulakbilge Sosyal Bilimler Dergisi, vol.71, pp.299-306, 2022 (Peer-Reviewed Journal)

II. The use of interpretative phenomenological analysis (IPA) in management and organization studies:

A systematic review

Keskin H., Aksoy Z., Fidan S. Ş.

Business & Management Studies: An International Journal, vol.9, no.4, pp.1437-1451, 2021 (Peer-Reviewed Journal)

## **Books & Book Chapters**

I. Effects of Entrepreneurial Universities on Economic, Social and Cultural Sustainability

Yılmaz T., Keskin H., Aksoy Z.

in: Circular Economy and Sustainable Living, Mehmet Bulut, Cem Korkut, Editor, Türkiye Bilimler Akademisi, Ankara, pp.213-236, 2022

# Refereed Congress / Symposium Publications in Proceedings

I. PROBLEMATIC SMARTPHONE USAGE AS A DYSFUNCTIONAL WAY TO DEAL WITH WORK STRESS: A CONCEPTUAL FRAMEWORK

Aksoy Z.

International Social Innovation Congress (ISIC), İstanbul, Turkey, 16 - 17 October 2019, pp.354-362

# **Supported Projects**

AKGÜN A. E., KESKİN H., BAŞARAN H. T., ESEN E., AKSOY Z., GÖLGECİ İ., BAŞAR D., Project Supported by Higher Education Institutions, DIGITAL EMPLOYEE EXPERIENCE DESIGN EMPLOYEE FOCUSED APPROACH, 2022 - 2024

### Metrics

Publication: 5 Citation (WoS): 9 Citation (Scopus): 7 H-Index (WoS): 1 H-Index (Scopus): 1

# **Congress and Symposium Activities**

1. Uluslararası Sosyal İnovasyon Kongresi, Moderator, İstanbul, Turkey, 2019