

## Res. Asst. ZEYNEP AKSOY

### Personal Information

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### International Researcher IDs

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Publons / Web Of Science ResearcherID: HJY-5880-2023

ScopusID: 57614135000

Yoksis Researcher ID: 277020

### Education Information

Doctorate, Bogazici University, Institute Of Social Sciences, Management, Turkey 2019 - Continues

Postgraduate, Marmara University, Institute Of Social Sciences, Department Of Business Administration (Eng), Turkey 2017 - 2019

Undergraduate, Bogazici University, Faculty Of Arts And Sciences, Department Of Psychology, Turkey 2016 - 2017

### Research Areas

Social Sciences and Humanities

### Academic Titles / Tasks

Research Assistant, Yildiz Technical University, Faculty Of Economic And Administrative Sciences, Department Of Administration, 2017 - Continues

Researcher, Aarhus Universitet (University of Aarhus), 2023 - 2023

### Academic and Administrative Experience

Bölüm Araştırma Görevlisi Temsilcisi, Yildiz Technical University, Faculty Of Economic And Administrative Sciences, Department Of Administration, 2022 - Continues

### Published journal articles indexed by SCI, SSCI, and AHCI

- The mediating role of organizational learning capability and resilience in the error management culture-service innovation link and the contingent effect of error frequency**

AKGÜN A. E., KESKİN H., AKSOY Z., FİDAN S. Ş., YİĞİTAL S.

SERVICE INDUSTRIES JOURNAL, vol.43, no.7-8, pp.525-554, 2023 (SSCI)

### Articles Published in Other Journals

## ARTICLES PUBLISHED IN OTHER JOURNALS

- I. **CONTEMPORARY APPROACHES IN INTERPRETATIVE PHENOMENOLOGICAL ANALYSIS (IPA): NEW METHODOLOGICAL ORIENTATIONS FOR BUSINESS MANAGEMENT STUDIES**  
Akgün A. E., Keskin H., Aksoy Z., Fidan S. Ş.  
Ulakbilge Sosyal Bilimler Dergisi, vol.71, pp.299-306, 2022 (Peer-Reviewed Journal)
- II. **The use of interpretative phenomenological analysis (IPA) in management and organization studies: A systematic review**  
Keskin H., Aksoy Z., Fidan S. Ş.  
Business & Management Studies: An International Journal, vol.9, no.4, pp.1437-1451, 2021 (Peer-Reviewed Journal)

## Books

- I. **Effects of Entrepreneurial Universities on Economic, Social and Cultural Sustainability**  
Yılmaz T., Keskin H., Aksoy Z.  
in: Circular Economy and Sustainable Living, Mehmet Bulut, Cem Korkut, Editor, Türkiye Bilimler Akademisi, Ankara, pp.213-236, 2022

## Refereed Congress / Symposium Publications in Proceedings

- I. **PROBLEMATIC SMARTPHONE USAGE AS A DYSFUNCTIONAL WAY TO DEAL WITH WORK STRESS: A CONCEPTUAL FRAMEWORK**  
Aksoy Z.  
International Social Innovation Congress (ISIC), İstanbul, Turkey, 16 - 17 October 2019, pp.354-362

## Supported Projects

AKGÜN A. E., KESKİN H., BAŞARAN H. T., ESEN E., AKSOY Z., GÖLGEÇİ İ., BAŞAR D., Project Supported by Higher Education Institutions, DIGITAL EMPLOYEE EXPERIENCE DESIGN EMPLOYEE FOCUSED APPROACH, 2022 - 2024

## Scientific Refereeing

Annual Meeting of the Academy of Management, Conference Paper (Full Text), February 2025  
Annual Meeting of the Academy of Management, Conference Paper (Full Text), February 2025  
Annual Meeting of the Academy of Management, Conference Paper (Full Text), February 2025  
APPLIED PSYCHOLOGY: AN INTERNATIONAL REVIEW, Journal Indexed in SSCI, August 2024

## Metrics

Publication: 5  
Citation (WoS): 9  
Citation (Scopus): 7  
H-Index (WoS): 1  
H-Index (Scopus): 1

## Congress and Symposium Activities

1. Uluslararası Sosyal İnovasyon Kongresi, Moderator, İstanbul, Turkey, 2019