

## Res. Asst. Zeynep AKSOY

### Personal Information

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### International Researcher IDs

ORCID: 0000-0003-1585-4992

Publons / Web Of Science ResearcherID: HJY-5880-2023

ScopusID: 57614135000

Yoksis Researcher ID: 277020

### Education Information

Doctorate, Bogazici University, Institute Of Social Sciences, Management, Turkey 2019 - Continues

Postgraduate, Marmara University, Institute Of Social Sciences, Department Of Business Administration (Eng), Turkey 2017 - 2019

Undergraduate, Bogazici University, Faculty Of Arts And Sciences, Department Of Psychology, Turkey 2016 - 2017

### Research Areas

Social Sciences and Humanities

### Academic Titles / Tasks

Research Assistant, Yildiz Technical University, Faculty Of Economic And Administrative Sciences, Department Of Administration, 2017 - Continues

Researcher, Aarhus Universitet (University of Aarhus), 2023 - 2023

### Academic and Administrative Experience

Bölüm Araştırma Görevlisi Temsilcisi, Yildiz Technical University, Faculty Of Economic And Administrative Sciences, Department Of Administration, 2022 - Continues

### Published journal articles indexed by SCI, SSCI, and AHCI

- The mediating role of organizational learning capability and resilience in the error management culture-service innovation link and the contingent effect of error frequency**  
AKGÜN A. E., KESKİN H., AKSOY Z., FİDAN S. Ş., YİĞİTAL S.  
SERVICE INDUSTRIES JOURNAL, vol.43, no.7-8, pp.525-554, 2023 (SSCI)

### Articles Published in Other Journals

- I. **CONTEMPORARY APPROACHES IN INTERPRETATIVE PHENOMENOLOGICAL ANALYSIS (IPA): NEW METHODOLOGICAL ORIENTATIONS FOR BUSINESS MANAGEMENT STUDIES**  
Akgün A. E., Keskin H., Aksoy Z., Fidan S. Ş.  
Ulakbilge Sosyal Bilimler Dergisi, vol.71, pp.299-306, 2022 (Peer-Reviewed Journal)
- II. **The use of interpretative phenomenological analysis (IPA) in management and organization studies: A systematic review**  
Keskin H., Aksoy Z., Fidan S. Ş.  
Business & Management Studies: An International Journal, vol.9, no.4, pp.1437-1451, 2021 (Peer-Reviewed Journal)

## **Books & Book Chapters**

- I. **Effects of Entrepreneurial Universities on Economic, Social and Cultural Sustainability**  
Yılmaz T., Keskin H., Aksoy Z.  
in: Circular Economy and Sustainable Living, Mehmet Bulut, Cem Korkut, Editor, Türkiye Bilimler Akademisi, Ankara, pp.213-236, 2022

## **Refereed Congress / Symposium Publications in Proceedings**

- I. **PROBLEMATIC SMARTPHONE USAGE AS A DYSFUNCTIONAL WAY TO DEAL WITH WORK STRESS: A CONCEPTUAL FRAMEWORK**  
Aksoy Z.  
International Social Innovation Congress (ISIC), İstanbul, Turkey, 16 - 17 October 2019, pp.354-362

## **Supported Projects**

AKGÜN A. E., KESKİN H., BAŞARAN H. T., ESEN E., AKSOY Z., GÖLGEÇİ İ., BAŞAR D., Project Supported by Higher Education Institutions, DIGITAL EMPLOYEE EXPERIENCE DESIGN EMPLOYEE FOCUSED APPROACH, 2022 - 2024

## **Scientific Refereeing**

APPLIED PSYCHOLOGY: AN INTERNATIONAL REVIEW, Journal Indexed in SSCI, August 2024

## **Metrics**

Publication: 5

Citation (WoS): 9

Citation (Scopus): 7

H-Index (WoS): 1

H-Index (Scopus): 1

## **Congress and Symposium Activities**

1. Uluslararası Sosyal İnovasyon Kongresi, Moderator, İstanbul, Turkey, 2019